

SAJJ Research on Conferencing

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Victim "No Show" Interview--1999
(did not attend conference; interview by phone)

Hi, I'm calling from the SAJJ Research Project. You recall that we interviewed you last year about your experience at the family conference? We're doing follow-up interviews with everyone this year.

Is it OK for me to interview you now? Or would another time be more convenient?

Log of phone calls

	date		date		date
attempt #1	attempt #5	attempt #9
attempt #2	attempt #6	attempt #10
attempt #3	attempt #7	attempt #11
attempt #4	attempt #8	attempt #12

Agreed to be interviewed on (date) (time)

SAJJ Research on Conferencing
Victim "No Show" Interview-99 (did not attend conference)

Time interview began: **SAJJ-R Number**

Date of interview: **SAJJ Number**

Victim's status	Victim-offender relation is	
..... juvenile (last year) family acquaintance, not well-known
..... non-juvenile well-known stranger, not met before
 student in school	

What is the kind of victim in this offence? one YP multiple YPs

..... personal victim of crime

..... organisational victim *Job title and type of organisation?*

..... personal / occupational *Job title and type of organisation?*

Was there a victim representative present at the conference? yes no

Last time we spoke, you said that the SAJJ conference was your conference. Since then have you been to any other conferences?

..... no

..... yes ----> **How many have you attended?**

In what capacity/role?

Section 1 [OV ----> Skip to Q 1.25]

In the first section, we're checking some demographics from last year.

1.01. [Code V sex] male female

For non-juveniles [excludes organisational victims and personal/organisational victims]

1.02. [Code V age, add year from last year]

..... [If we didn't get age from last year (it wasn't asked), get it by asking here.] *What year were you born in?*

1.03. Last year when we interviewed you, you were

..... living by yourself living with

1.04. What about now?

..... (a) *Is everything the same?* [If everything is "same" but unstable, write in what's happened below]

..... (b) *Any changes?*

Changes noted in place of residence and household:

.....

attend)

For juveniles only

1.05. So, how old are you? years old.

1.06. Are you going to school now?

..... yes -----> *What year are you in?*

..... no

Last year when we interviewed you, you were living

..... with your mother female guardian

..... with your father male guardian

..... with brothers sisters

..... with

..... in a youth hostel or other state accommodation

..... in different places, moving about

1.07. What about now?

..... (a) *Is everything the same?* [SAJJ-r repeats above; fill in details in 1.08 later.]
[If everything is "same" but unstable, write in what's happened below]

..... (b) *Any changes?*

Changes noted in place of residence and household [Fill in details in 1.08 later, unless it's complicated and you want to verify.]

.....

1.08. Household/living situation now [tick, circle, and put in numbers]

..... with mother female guardian

..... with father male guardian

..... with brothers sisters

..... with

..... in a youth shelter

..... in different places, moving about

I'd like to find out if you've been a victim of any other crime within the last year. I'm not interested in details, just a *general idea* and *only for the past year* (since the SAJJ conference). So that would be from (day/mo/98 to (day/mo/99).

1.12. During that time, were you a victim of crime? We're interested in anything that happened to you, not just things you reported to the police.

..... no -----> **GO to Section 2**

..... yes -----> **Complete Previous Victimization Box**

Previous victimisation (excludes organisational victims)			
Was this one incident or more than one? incident(s)			
Did it involve [name of YP] again?			
Was the offence (or the first offence) against you or your property/your organisation?			
..... personal: [get type] inc #1		inc #2.....	
..... property: [get type] inc #1		inc #2.....	
		<u>inc #1</u>	<u>inc #2</u>
-----> Did you report the incident to the police? no ---> no -->	GO to Section 3 If there's no inc #2 or "no" in inc #2
 yes yes	
-----> Were you satisfied with the way the police handled your case? no no	
 yes yes	

Organisational and personal/organisational victims only	
1.25. In the past year -- since the conference in(month/98), has your organisation put any crime prevention or security measures in place?	
..... (1) yes -----> What have you done?	
..... (2) no	
1.26. Were any of these measures implemented in response to the SAJJ incident?	
..... (1) yes (2) no

Section 3

3.00. My notes show that [offender]

..... said sorry to you after the incident (before the conference)

..... wrote an apology letter as part of the agreement: **Have you received the apology letter?** (1) yes (2) no

..... no known apology (YP didn't apologise before the conference or write an apology letter as part of agreement)

3.02. [No known apology]--> Has [YP] apologised to since the conference?

[If any apology, complete Apology Box. If the V has no recollection of an apology, go to No Apology Box.]

Only for those with both verbal and written apology:

3.20. Which left a more lasting impression on you: [YP]'s apology to you after the incident or his/her written letter of apology?

- verbal apology apology letter both the same neither left an impression

Can you tell me why you say that?

Apology Letter	Verbal Apology	[If both, ask about the letter]				
I'd like to know how you felt when you received the apology letter /// when [YP] apologised.						
		no, not at all	yes, a little	yes, definitely		
3.10. Did you feel [YP] really was sorry for what he/she did?		1	2	3		
3.11. Did [YP]'s apology help to repair some of the harm [he/she'd] caused?		1	2	3		
3.12. Were you able to accept [YP]'s apology?		1	2	3		
3.14. How did [YP]'s saying sorry make you feel toward him/her? Did it make no difference, or did it make you feel negative, positive, or what?		negative 1	a bit negative 2	no difference 3	a bit positive 4	positive 5
3.15. Did [YP]'s letter of apology (saying sorry) make you feel better or worse or did it make no difference?		a lot worse 1	a bit worse 2	no difference 3	a bit better 4	a lot better 5
3.16. Can you tell me why you say that?						
.....						
.....						

No apology						
3.32. Were you hoping that [YP] would want to say sorry or write an apology letter?			no, not really 1	yes, a little 2	yes, definitely 3	
3.33. How did [YP]'s not saying sorry make you feel toward him/her? Did it make no difference, or did it make you feel negative, positive, or what?		negative 1	a bit negative 2	no difference 3	a bit positive 4	positive 5
3.34. How did [YP]'s not saying sorry affect you? Did it make no difference to you? Or did it make you feel worse, better, or what?		a lot worse 1	a bit worse 2	no difference 3	a bit better 4	a lot better 5
3.35. Can you tell me why you say that?						
.....						

Section 4

In this next section, we're interested to find out if the offence that led to the SAJJ conference is still affecting you today.

4.01. How often do you think about the offence today? Would you say ...

- (1) every week (2) every month (3) every other month
- (4) once/twice in the past year (5) never

4.02. Last time we talked, my notes say that as a result of the offence,

- you had "out of pocket" expenses of about \$
- you had no "out of pocket" expenses

4.05. To what extent, if at all, are you *still bothered* by any financial losses from the incident?

- not at a little/
- all a bit some a lot
- 1 2 3 4

..... *If the V completed the injuries section last year (1998, pp. 4-5)*

4.06. Last time we talked, my notes say that as a result of the offence, the personal (physical) injury to you was

- not at all some, but of some of great
- significant not much significance significance
- 1 2 3 4

4.07. To what extent, if at all, are you bothered *today* by any physical injuries from the incident?

- not at a little/
- all a bit some a lot
- 1 2 ---> 3 ---> 4 --->

4.08. *What are those?*

4.10. And last time we talked, you said that the incident caused you

- no a bit some a lot
- 1 2 3 4

emotional harm -- which may have included such things as sleeplessness, fear of being alone, concern about security of your property, loss of confidence, or other kinds of difficulties.

4.11. To what extent, if at all, are you bothered *today* -- emotionally -- from things arising from the incident?

- not at a little/
- all a bit some a lot
- 1 2 3 4

Section 5

Let's turn to the agreement and what [YP/offender] said they would do. In my notes, it says that in the agreement [YP/offender] was to

- 5.01. apologise at conference -----> If that is the only outcome, **Go to Q 5.13, then Section 6**
- 5.02. apologise by letter -----> If that is the only outcome, **Go to Q 5.13, then Section 6**
- 5.03. pay compensation: \$ to (org/person name)
- 5.04. do CSO/work for others: hours
- 5.05. do CSO/work for victim: hours
- 5.06. go to counselling (a): [circle] anger management, victim awareness, substance abuse, sexual abuse
- 5.07. go to counselling (b): "Straight Talk," see a JPET worker.
- 5.08. go to an educational program: [circle] Fire Safety, TAFE program
- 5.09. [write in if "other"]:
- 5.10. And to get it finished by: [date] 5.11 [length of time]

5.13. Can you tell me: how are you feeling *now* about the agreement: do you think it was too easy or too harsh on [YP/offender] or do you think it was about right?

- | | | | | |
|---------------------|----------|------------------------|----------|----------------------|
| too
easy | | about
right | | too
harsh |
| 1 | 2 | 3 | 4 | 5 |

What makes you say that?

.....

We'd like to find out how well you *were informed* of [YP/offender]'s progress in completing the agreement.

5.24. Have you received any information from the Family Conference Team on whether or not [YP/offender] completed the agreement?

- (1) yes (2) no

5.25. Overall, how satisfied were you with the amount of information you received from the Family Conference Team?

- | | | | |
|---------------------------------|----------------------------|---------------------------|------------------|
| not at all
satisfied | a bit,
a little | very
satisfied | satisfied |
| 1 | 2 | 3 | 4 |

5.26. Would you have liked more information?

- (1) yes (2) no

1999 Victim "No Show" Interview (did not attend)

5.40. My notes also show that [YP/offender]

..... completed all elements of the agreement ----- >
GO to Completed Agreement Box

..... partially completed the agreement (the rest was waived)--- >

..... didn't finish everything and was breached.----- > **GO to Didn't Complete Agreement Box**

YP Completed Agreement Box

[For conferences with multiple offenders, complete this box for YP01.]

We'd like to know how you felt when you learned that [name/offender] finished the agreement.

		no, not at all	yes a little	yes, definitely
		1	2	3
5.42.	Dids [YP] finishing the agreement help to put the offence behind you?	1	2	3
5.43.	Did it help to repair the harm that [YP] caused?	1	2	3
5.45.	After [YP] finished the agreement, did you feel more positive or negative, or did it make no difference?			
		negative 1	a bit negative 2	no diff/ neither 3
			a bit positive 4	positive 5

YP did not Complete Agreement Box

We'd like to know how you felt when you learned that [YP/offender] did not complete the agreement.

		no not at all	yes a little	yes definitely
		1	2	3
5.51.	Did it make it harder for you to recover from the incident?	1	2	3
5.52.	Did it make it harder for you to put the offence behind you?	1	2	3
5.53.	When you learned that [YP] did not complete the agreement, how did it make you feel toward him/her? Did it make no difference, make you feel more negative, or what?			
		negative 1	a bit negative 2	no diff/ neither 3
			a bit positive 4	positive 5

Now, I have a general question about the agreement. If you could choose just one of these ...
 [SAJJ-r to check how to phrase this question depending on whether the YP apologised and compensation or work was involved.]

5.63. Was it (would it have been) more important to you.

- (1) that [YP/offender] make a genuine apology to you (by letter or in person)
- OR
- (2) that [YP/offender] make up for what she/he did by paying money or doing work
- (3) both equally [Probe carefully: *both of equal importance?* before accepting this category]
- (4) neither

5.64. Can you tell why you say that?

Section 6

6.01. In general, which of the following two statements better describes how you're feeling about the incident *today*:
Would you say ...

..... It's all behind you. You have fully recovered from it.

OR

..... It's partly behind you. There are still some things that bother you; you've not fully recovered from it.

6.02./6.20. We're interested to find out in your own words, why you think you (or your organisation) **have been able to put// have had difficulty putting** this incident behind you. Can you tell me why you think this has happened?

.....
.....

6.03. I know that you weren't at the conference, but if you had to do it over again, would you have wanted to be there, or not be there?

..... (1) **V wanted to be there** (2) **V didn't want to be there** (3) **didn't matter to me [V]**

6.04. Why do you say that?.....

.....

Crime victims' feelings toward the offender can change over time, although for some victims, there may be no change.

6.40. My notes show that last year you said you felt towards the offender.

6.41. What about now, has your attitude toward [YP] changed?

[SAJJ-r: Concentrate on what's happened in the past year, after the conference.

SAJJ-r Clarify if "still positive" or "more positive"; or "still negative" or "more negative"]

..... (1) not at all -----> *So you are:* neither pos/neg

..... still positive

..... still negative

..... (2) a bit, but not much ----> *How has your attitude changed?*

..... (3) some -----> more positive

..... (4) alot -----> more negative

Can you tell me why you feel this way? [Probe: sincerity of apology, finishing the agreement, what you've heard from others]

.....
.....
.....

I have some questions about how you'd rate your feelings toward [YP/offender] *today*?

	not at all	a little	somewhat	very
	angry	angry	angry	angry
6.65. How angry do you feel toward [YP]?	1	2	3	4

	not at all	a little	somewhat	very
	frightened	frightened	frightened	frightened
6.66. How frightened are you of [YP]?	1	2	3	4

	not at all	a little	somewhat	very
	sorry	sorry	sorry	sorry
6.67. How sorry do you feel for [YP]?	1	2	3	4

Would you agree or disagree with these statements:

	strongly			strongly
	agree	agree	disagree	disagree
6.68. You wish [YP/offender] well in the future.	1	2	3	4

6.69. You hope [YP] suffers the same harm s/he has inflicted on you.	1	2	3	4
--	----------	----------	----------	----------

6.72. Looking back, are you pleased that your case was handled by a conference or do you wish it had been dealt with in court? **conference fine/OK**
 [SAJJ-r to probe if they say "don't know": *How do you think the court would have handled it?*] **wish it had gone to court** ---> Follow-up

6.721. *Why do you wish it had gone to court?*

6.73. Based on your experiences of what you've heard about conferencing, would you agree or disagree with this statement: "Conferences are designed mainly to benefit offenders, not victims."

..... **agree** **disagree** **has a mixed judgement**

6.731. *Can you tell me why you say that?*

Section 7

7.01. We'd like to know what you think about "punishment." Can you tell me first: what does punishment mean to you? [*How would you define it? OR What do you think it's for?*]

People have different ideas about what is and is not "punishment." Based on your experiences or what you've heard about conferencing, would any of these have been a type of punishment for [YP]?

[For all these, if the V says "a bit," write it in. To circle a "yes," the V's reply must be stronger yes, a "yes, definitely."]

	yes	no
7.02. <u>having to go to the conference</u>	1	2

7.03. <u>having to face you, the crime victim, at the conference.</u>	1	2
---	----------	----------

- 7.04. having to say what he/she did (describe offence to others) 1 2
 7.05. having to do the agreement 1 2

Section 8

We're interested to find out what your views are on the "problem of youth crime."

8.08. In general, which of these do you think would be more effective in preventing crime in Australia.

- (1) putting money into juvenile detention facilities, jails, and prisons
- (2) putting money into programs that identify and assist at-risk children and families
- (3) both equally [Probe carefully: *both of equal importance?* before accepting this category]
- (4) neither: *What would you propose?*

8.09. Based on your experiences or what you've heard about conferencing, would you agree or disagree with this statement: "Conferencing is a soft option for young offenders." [SAJJ-r note: V may vary by first or repeat offender.]

..... agree disagree neither

8.10. *What makes you say that?*

Now, I'll ask for your opinions of crime and the juvenile/criminal justice system.

8.11. Would you say, in general, that over the past year (since the incident), you've developed more of "get tough" outlook *or* more of an empathetic (sympathetic) outlook on young people who commit crime? Or has your outlook not changed?

- (1) more "get tough" -----> **Also ask Q 8.121**
- (2) more sympathetic
- (3) outlook has not changed ---> *It is?* get tough ----> **Also ask Q 8.121** sympathetic

8.121. *Can you tell me what you mean by a "get tough" outlook?*

Ok now, again, based on what you've heard or know about conferencing [pause], what do you think it was *for*? Do you think it was ["yes" needs to be a strong yes, not just "a bit"]

	yes	no
8.40. to help you [the V]	1	2
8.41. to punish ... [YP]	1	2
8.42. to help ... [YP/offender]	1	2
8.43. to stop [YP] re-offending	1	2
8.44. any other? <i>What was that?</i>	1	2

[If no to any on the list: *So what do you think was the reason for the conference?*]

8.45. Which one was the *main* reason for having [YP] go to a conference?

Now, thinking about the coverage of crime in the media -- tv, radio, newspapers, etc.

8.17. How good a job do you think the media does in providing you with accurate and balanced information about crime?	excellent	good	fair	poor	very poor
	1	2	3	4	5

8.18. Do you think the media portray young people today in a generally positive way or negative way?	highly positive	positive	mixed	negative	highly negative
	1	2	3	4	5

8.28. Do you (your parent[s])

..... own your home

..... rent it ----->

8.29. [If yes to rent it, follow-up]: *Is it housing trust?* (1) yes

..... (2) no

Thinking about your home, neighbourhood, and Adelaide (or Port Augusta/Whyalla)

8.30. In the next 12 months, how likely do you think it will be that someone will threaten you, hit you or hurt you, or try to take something by threatening you?	very unlikely	unlikely	likely	very likely
	1	2	3	4

8.31. In the next 12 months, how likely do you think it will be that something will be stolen from you or your family's home/car? (includes any personal thefts from workplace	1	2	3	4
--	----------	----------	----------	----------

8.47. I've asked you a lot of questions, but is there anything you think I've missed or something you think I should know?

.....

Thanks! We're done. I really appreciate your time and help in the research.

Record time the interview ended:

Did you take a break in the interview? no yes -----> show estimated amount of time

What was the total time taken in the interview itself? (mins):

How cooperative was the respondent?
 very cooperative1
 fairly cooperative2
 not very cooperative3

How interested was the respondent in the interview?
 very interested1
 fairly interested2
 not very interested3

How accurate do you think the information given was?
 very accurate1
 fairly accurate2
 not very accurate3

Did the respondent have difficulty comprehending the questions
 (vocabulary or meaning, not language problems)
 yes, most of the time1
 yes, part of the time2
 yes, every so often3
 no, not at all4

How good was the respondent's English?
 very good1
 fairly good2
 not very good3

Any other comments about the context and conduct of this interview?

.....

