

TAXI-DRIVER SAFETY STUDY
DRIVER INTERVIEW QUESTIONNAIRE

Male Female Age (approx) _____ Loc: _____

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1. Has wearing a seat belt ever made it difficult for you to defend yourself or get away from an aggressive passenger?

Yes No

If yes, in what way _____

2. Do you believe the law should be changed to allow taxi drivers, when carrying a passenger, the discretion to not fasten their seat belt, or not?

Yes No No opinion

3. Does the thought of passenger aggression concern you or not?

Concern Not concerned

If yes, how would you rank your concern?

High Medium Low

4. What concerns you most?

5. In your opinion, do some pick-up spots (including suburbs) produce more aggressive passengers than others?

Yes No No opinion

If yes, what are these destinations _____

6. In your opinion, are particular groups more aggressive than others?

Yes No No opinion

In yes, which _____

| | | |
|----------------|---------------|--------------------------|
| Prompt if nec: | | |
| - Male | - Young/old | - Disco/club/bar patrons |
| - Female | - Young/old | - Ethnic groupings |
| - Drunks | - Male/female | - Football crowds |
| - Druggies | | |

7. Do you carry any form of protection whilst driving your taxi?

Yes No

If yes, what _____

Prompt if nec:
Tyre lever, hunk of wood, base ball bat.

8. In the course of your taxi driving year do any times, periods or events stand out in terms of producing more passenger aggression?

Yes No

If yes, specify _____

Prompt if nec:
- ie., Football finals, New Years, dole week, weekends

9. Do you have any advice concerning improving the safety of taxi drivers and reducing the level of passenger aggression?

10. Do you have any views on taxi-driver training, preparation and development?

Thank you for you co-operation.
Results of the study will be available from the Institute in mid December 1989.